

Wednesday 6th January 2021

Dear Parents and Carers

Get help with technology programme

Many thanks for your understanding and support over the last few days, which has allowed us to organise the provision for those children in school alongside the children learning remotely from home. A reminder, that any issues you may encounter with remote learning should be directed to Mr Payne, on the dedicated email address password@stonebowps.net. Yesterday, he was able to successfully resolve a number of issues, or forward these on to the relevant online learning team in school, to allow learning to continue.

Following further announcements yesterday, the Department for Education have launched the 'Get help with technology programme', which offers two ways to help children and young people connect to the internet if face-to-face education is disrupted. I have copied some of the information below, which explains how the scheme works and who is eligible:

<https://get-help-with-tech.education.gov.uk/choosing-help-with-internet-access>

Schools can request one type of support per child:

1. Extra data for mobile devices if you:

- Do not have fixed broadband at home.
- Cannot afford additional data for their devices.
- Children are experiencing disruption to their face-to-face education.
- Currently for users of: Three, Smarty, Virgin Mobile, EE, Tesco Mobile, Sky Mobile
Other providers may join the scheme at a later stage.

To request extra mobile data, we will need to collect the following information:

- the account holder's name
- their mobile number (a number beginning with '07')
- their mobile network
- whether they pay monthly or pay as they go



Valid to: June 2021



The above information will then be shared with the Department for Education, who are coordinating the programme, you will need to read their privacy notice:

<https://get-help-with-tech.education.gov.uk/increasing-mobile-data/privacy-notice>
<https://get-help-with-tech.education.gov.uk/guide-to-collecting-mobile-information/privacy>

The office will set up a Weduc form, to capture all the information required. On this form, you will need to indicate that you have read the above privacy notice.

2. 4G wireless routers

These are only available to disadvantaged children - those children on benefits related free school meals, or who qualify for the Pupil Premium (have qualified for FSM within the last 6 years). The DfE have advised schools to check if disadvantaged children can access option 1, before requesting a router. If a mobile data increase is not available, we can request 4G wireless routers for disadvantaged children who are:

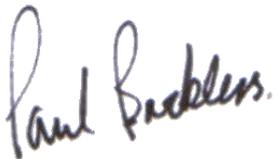
- in years 3 to 11 who do not have internet access and whose face-to-face education is disrupted
- in any year group who have been [advised to shield](#) because they (or someone they live with) are clinically extremely vulnerable
- in any year group attending a hospital school

In this instance, unlike the mobile data request, we do not require any additional information.

A polite reminder, if you are a critical worker but able to work from home or access child care through your support bubble, please keep your child at home and access the learning remotely via Google Classroom or Tapestry. Where this is the case, please contact the office to inform them.

Thank you for your support, as we work together to continue our children's education and stop the spread of the virus.

Yours sincerely



Paul Brockless

Head Teacher